

QUALITY MANAGEMENT POLICY

AL QASAEM TRADING & CONTRACTING CO. is committed to delivering quality products, services and project works that meet specified requirements, applicable standards, contractual obligations and customer expectations.

QUALITY • CUSTOMER FOCUS • CONTINUAL IMPROVEMENT

Quality is an integral part of planning, procurement, execution and continual improvement across every project.

OUR QUALITY COMMITMENTS

Customer Focus Understand customer requirements and deliver work that meets agreed specifications, quality expectations and contractual requirements.	Leadership & Accountability Provide leadership, resources and clear responsibilities to ensure quality objectives are understood and achieved.
Competence & Engagement Maintain competent personnel through qualification, training, supervision and awareness of quality responsibilities.	Process Approach Plan, control and monitor project and operational processes to achieve consistent and measurable results.
Compliance with Requirements Comply with applicable statutory, regulatory, technical, contractual and project-specific requirements.	Quality Planning & Control Implement quality plans, inspection and test requirements, procedures and controls appropriate to project activities.
Supplier & Subcontractor Quality Select, evaluate and monitor suppliers and subcontractors to support consistent quality of materials, services and works.	Inspection, Nonconformity & Improvement Maintain inspection, testing and records; control nonconformities, implement corrective actions and continually improve the Quality Management System.

MANAGEMENT RESPONSIBILITY

Management shall provide leadership, resources and support necessary to implement this policy. All employees, subcontractors and project personnel are expected to follow established quality requirements, identify and report nonconformities, and contribute to continual improvement.

This policy applies to AL QASAEM operations and projects and shall be communicated to employees and relevant interested parties. It will be reviewed periodically to ensure continuing suitability and effectiveness.

Approved by GM	Document Quality Management Policy	Rev - 00 Date:
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V. Kannan
General Manager

